



## New Features and Enhancements for 2009-10

- ◆ **New Look** - The Student-Athlete Information Center has been updated with a new, more up-to-date design.
- ◆ **New Login Interface** - Login from the home page. Streamlined login no longer requires a separate login for team members, family and staff.
- ◆ **Profile** - New option for team members and Family Captains permits changing email addresses, passwords, confirmation and reminder options, and season ticket settings from a single convenient interface.
- ◆ **Email Reminders** - For those who select the option, automated emails will be sent when ticketed events are available for distribution, early A.M. on the last day for sign-up and any time there is a change in the schedule.
- ◆ **Email Confirmations** - For those who select the option, automated emails will be sent any time ticket assignments are updated and when the gate list is finalized.
- ◆ **Registration by Invitation** - New user registration has been eliminated entirely and replaced by an email invitation that contains a one-time use web link that automatically registers the team member or Family Captain and log them on. On the first login a password (and user name for Family Captain) must be selected.
- ◆ **Login Help** - The password reset option has been replaced by a help screen and automated email that guides the user through the process of logging in and selecting a new password.
- ◆ **Support for External Email Addresses** - Team members may select to receive notifications at addresses other than their school address. Email validation warns team members and family on their profile page when an address is unverified or undeliverable.
- ◆ **Improved Navigation and Organization** - All in-season teams are accessible from the top menu on every page. Team member page has more info, including registration date, last access and a check box to reset the team member's password. Team members can resend the Family Captain invitation by a link available when editing the unregistered Family Captain's entry.
- ◆ **System Performance and Reliability** - Redeveloped login/registration/password retrieval/email verification system will enhance security and ease of use. Numerous performance improvements have been made for greater system security and stability.